

CORONAVIRUS DISEASE 2019

COVID-19

Eyes, Ears, & Throat

This document provides general information only and may be subject to change at any time without notice.

Eyes, Ears, & Throat Care Clinics at Irwin Army Community Hospital have temporarily reduced services due to the COVID-19 pandemic. IACH Eye Clinic is available for urgent and emergency care only; Farrelly Health Clinic - Optometry Clinic is closed. See below for the availability of essential services.

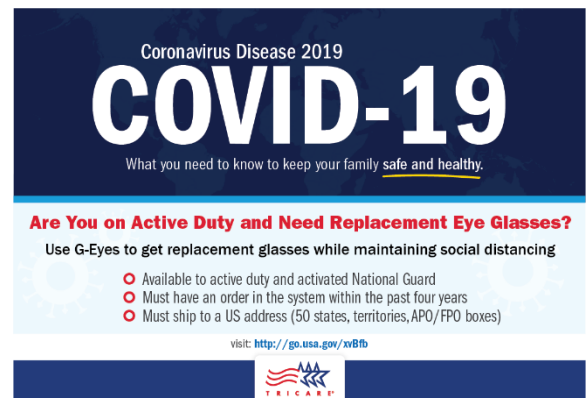
1. IACH Eye Clinic (Optometry/Ophthalmology)

- Active Duty: you can get replacement eyeglasses while maintaining social distancing. If you've ordered glasses within the past four years, you can get a new pair shipped directly to your address in just few clicks. Visit <http://go.usa.gov/xvBfb>

- Dependents or Military Retirees: call (785) 240-7335 or 240-7721 to inquire if glasses or contact lens prescription rewrite is possible. Questions about routine eye exams are also welcome.

- Acute Care/Emergency Eye Care: if you have an ocular emergency, call 911 or go to the nearest emergency room immediately. Eye doctors are on call through the emergency room.
- For Optometry/Ophthalmology questions or deployment-related eye care, call (785) 240-7335 or 240-7721 Monday – Friday, 7:30 a.m. – 4:30 p.m.
- Physicals: separation physicals continue to be serviced through Farrelly Health Clinic. They will refer to Optometry as needed (not all physicals require an optometry visit). All other physicals are temporarily suspended.

2. ENT (Ears, Nose, and Throat)



- For non-emergent care, call (785) 239-7875 or 240-7335 or 240-7721 and leave your contact information for an ENT staff member to address. All calls are currently being forwarded to the Eye Clinic front desk.
- For emergency ENT conditions, please to go the emergency room.

3. Audiology

- For ENT/Audiology Clinic, call (785) 239-7875 or the Eye Clinic at (785) 240-7335 or 240-7721. All calls are forwarded to the Eye Clinic front desk.
- Sudden hearing loss in one or both ears is a hearing emergency, go to the nearest emergency room immediately. Appropriate treatment must be applied within 72 hours of symptoms onset.
- Hearing aids: batteries for Active Duty members are available at the Eye Clinic front desk. Call ahead to inquire on available. Lost or broken hearing aids for Active Duty or Retirees using the RACHAP can call for assistance. An audiologist will respond within 24-48 hours.
- Newborn Hearing Screenings: newborns are tested for hearing before discharge in Labor & Delivery. If your baby has a failed hearing screening on discharge, he/she will be tracked and re-tested on the two week well-baby follow up. If additional testing is needed, information will be given and a referral for diagnostic testing will be placed.
- Physicals/SRP Hearing Readiness: go through your unit to get scheduled at the SRP. An audiologist will assess any SRP referrals. For chapters, retirement, or separation testing, call (785) 240-7335 or 240-7721.